

Provide best in class  
patient service





# Never be overwhelmed with patient intake again

You know that there is so much more to patient care than the time spent in the doctor's office. When patients face a diagnosis or treatment, it can be an overwhelming experience. And making that experience a positive one takes dedication from your care team and staff.

## **We're here to help you do what you do best—care for your patients.**

From patient referral to first appointment, we make sure your team has access to the right health information you need to provide the best quality care for patients. Our partners rely on us to locate and retrieve medical records, images and pathology slides, then deliver them in a consistent and organized way, so they can focus on what they do best—care for patients.

Patient is referred with a critical diagnosis.  
*"How fast can I schedule a consult appointment?"*

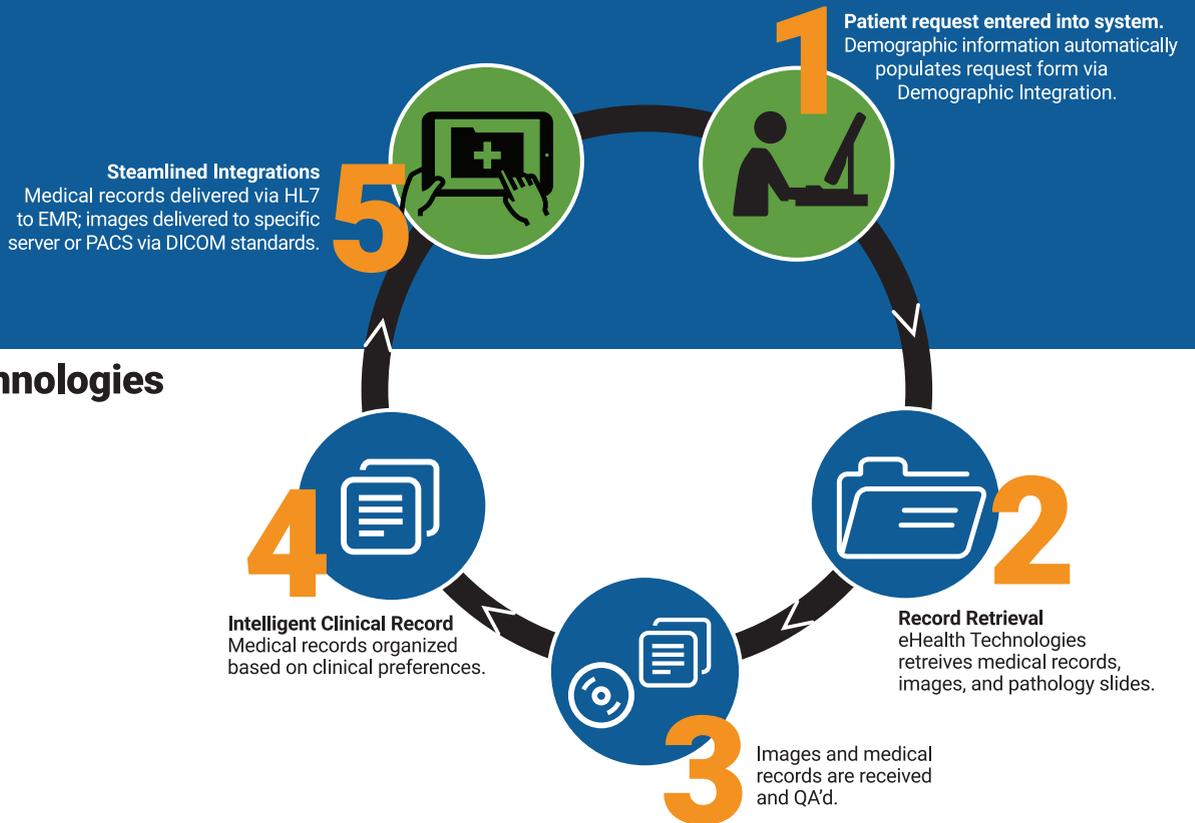
This depends on when the medical history is retrieved and how well it's organized for the team to review and prepare for the patient's first appointment.



# Fast access to clinically organized medical records for your referred patients

**Customer**

**eHealth Technologies**





## Partner with eHealth Technologies

### **Streamlined Workflows**

- Referred patient records delivered to your EMR in as little as 1–5 days
- Staff spend 85% less time retrieving and managing records
- Schedule patients sooner with the confidence that their records will be received in advance
- Increase patient volumes with fewer cancelled appointments
- Reduce time to treatment
- Check the status of any request at any time, in real-time

### **Clinician & Patient Satisfaction**

- Remove the burden of locating, requesting and organizing medical records, images and pathology slides from your staff and patients
- Eliminate repeated tests and rescheduled appointments
- Make a patient's first appointment more productive, allowing time to focus on developing a care plan

### **Quality Delivery**

- Organized per clinician disease type preference
- Delivered to the EMR in the desired format, in the required location
- Multiple layers of inspection to ensure correct patient identification



### **Access to Critical Information**

Having the most accurate, reliable and up-to-date medical history is an important first step in a patient's care. Through eHealth Technologies, your patient data is delivered directly to your EMR or PACS, making it a part of your every day workflow.

Your care team can count on having ready access to key information—without having to sort through records for critical data—so you can provide the best care and life saving treatment.

### **Focus on Patient Care**

eHealth Technologies gives your clinical teams more time with patients by taking away the burden of collecting and organizing medical histories for your referred patients.

Partnering with eHealth Technologies allows you to retrieve records from outside the health system to be used by your clinical team to create effective treatment plans.

When your team has the information they need, they can turn their attention to what matters most—caring for the patient.

## Customized Configurations

- **Record Retrieval**—Having access to health records, images and pathology slides for your referred patients helps you begin caring for and treating patients sooner and with the information you need at the first appointment.
- **Intelligent Clinical Record**—Providing organized, searchable and highly optimized patient medical histories allows clinicians to spend more time with patients, rather than navigating through hundreds and even thousands of pages of health information.
- **Streamlined Integrations**—Patient records and images are ready for use, delivered directly to your EMR or PACS.
- **Concierge Services**—Professional and compassionate engagement with your patients to collect needed information regarding their referral into your organization, improving patient experience and allowing for faster and more accurate patient intake.
- **Critical Record Retrieval**—Expedited medical record and image acquisition services designed to supply requested records within hours.

**1M+**

Patients benefiting from eHealth Connect®

**~200**

Facilities using eHealth Connect®

**95%**

Customer satisfaction rating from an independent survey

**90K+**

Providers from which eHealth Technologies accesses health information

# Let's Connect

Meet with our team to learn more about how our solutions support patient care.  
Call 877-344-8999 or visit [eHealthTechnologies.com](http://eHealthTechnologies.com)

